

# You used Park Mobile but you still got a Ticket?

## What can I do???

1. Please check the history on your Park Mobile App and make sure you used the license plate of the car you were driving. The app will select your “default” vehicle if you did not choose another vehicle.

Make sure everything on the history matches the license plate on your ticket.

2. Make sure you paid for your location in **Cape May, NJ** and not some other town. To avoid this issue make sure your “Location Services” option on your phone is turned “ON”
3. If there is a difference between the license plate on your ticket and the license plate used for Cape May (every letter, number and symbol **MUST** match)
  - Print the Plea by Mail on this website
  - Fill out the information and explain what happened, i.e. I entered the wrong license plate into the app, etc.
  - Attach a copy of your Park Mobile history to your Plea by Mail
  - If you did not change from the default vehicle, attach a copy of your “my vehicles” listed in your Park Mobile Account
  - Send the Plea by Mail and attachments to:

Cape May City Municipal Court  
P.O. Box 539  
Cape May, NJ 08204

Or you can fax the forms and attachments to (609) 884-0869

Your case will be scheduled for review by the Judge. You do not need to appear in person. Please allow 3 weeks for scheduling.

You may check the status of your ticket by going to [www.njmcdirect.com](http://www.njmcdirect.com)

If you are found guilty, you will receive a letter in the mail with payment options.